



NIAGARA COUNTY JOB POSTING

OPEN TO THE PUBLIC

TITLE/POSITION #: Part-Time Crisis Services Phone Aide #13088

PAY RATE: \$18.87/hr

DEPARTMENT/DIVISION: Mental Health

WORK LOCATION: Trott-Niagara Falls

STATUS: Provisional

DESCRIPTION: The Niagara County Department of Mental Health & Substance Abuse Services is seeking a Part-time Crisis Services Phone Aide for our Niagara Falls location, hours are Saturday and Sunday, 12 PM - 8 PM, for a total of 14 hours per week. Employees in this position provide service through the 24-hour county-wide Crisis Services Call Center providing needs assessment and referrals on the telephone for a wide range of callers by utilization of the Crisis Intervention Model and suicide assessment procedures. Callers may include, but not be limited to persons with situational, personal, family disturbances, drug or alcohol problems, etc. Position performs other related duties as needed.

MINIMUM QUALIFICATIONS: Niagara County Resident and Graduation from high school or possession of an equivalency diploma:

AND: 1. Graduation from a regionally accredited college or university or one accredited by the New York State Board of Regents to grant degrees with an Associate's Degree in a Human Services or Social Sciences field;

OR: 2. Completion of at least thirty (30) credit hours in a Human Services or Social Sciences field from a regionally accredited college or university or one accredited by the New York State Board of Regents to grant degrees;

OR: 3. Two (2) years of employment in a paid emergency service position, i.e., 911 service, medical or psychiatric emergency or inpatient unit, crisis telephone program or case management program;

OR: 4. Two (2) years as an active volunteer in a Crisis Services program such as the Niagara County Crisis Services Call Center.

CONTINUED

**** Position is a provisional appointment, candidate will be required to pass and be reachable on a civil service exam in order to be eligible for permanent appointment.**

DATE POSTED: 11/22/2021 DEADLINE: 12/5/2021

APPLY ELECTRONICALLY AT: <https://niagara-portal.mycivilservice.com/>

OR SUBMIT PAPER APPLICATIONS TO:

Niagara County Human Resources

111 Main Street – Suite G2, Lockport, NY 14094

**Applications, Job Specifications, Job Postings & Exam
Announcements can be found at:**

<https://niagara-portal.mycivilservice.com/>

Niagara County policy prohibits discrimination in employment, program activities, contracting, and procurement against any person due to such person's age, marital status, disability, genetic predisposition or carrier status, race, color, creed, sexual orientation, veterans status, national origin, or any other characteristic protected by federal or state law.

Niagara County is an Equal Opportunity Employer