NIAGARA COUNTY JOB POSTING

DATE POSTED: **11/20/2026** DEADLINE: **12/3/2026**

POSITION TITLE/ #: **SENIOR SOCIAL SERVICES WORKER (HELP PROGRAM) #3506**

CURRENT DSS EMPLOYEES ONLY CAN APPLY

POSITION CLASS: **Non-Competitive**

PAY RATE: **$27.92 - $32.29 (2027 PAY RATES)** WEEKLY HOURS: **35**

DEPARTMENT/DIVISION: **SNAP/UNDERCARE & HEAP**

WORK LOCATION: **NCDSS/NIAGARA FALLS**

POSTING FOR CURRENT DSS EMPLOYEES ONLY:

If this is a competitive class position, in order to apply for transfer, you must have permanent competitive status, have completed your probationary period, and be in the same or comparable title (as determined by Civil Service) as this position. Current eligible lists will also be used to fill positions. For questions about title comparability, please contact Civil Service at 716-438-4071 or civilservice@niagaracounty.com.

STATUS FOR **CURRENT DSS EMPLOYEES ONLY**: **CONTINGENT-PERMANENT**

Submit letter of interest and resume to:

NAME: **SEND ELECTRONICALLY TO: DEPUTY COMMISSIONER TRICIA LIPPA, DIRECTOR STACI HENRY AND DEPUTY DIRECTOR ERIN HOOKS**

ADDRESS: TRICIA.LIPPA@NIAGARACOUNTY.GOV; STACI.HENRY@NIAGARACOUNTY.GOV; ERIN.HOOKS@NIAGARACOUNTY.GOV

Candidates must also still apply electronically at: https://niagara-portal.mycivilservice.com/ **or submit paper applications to: Niagara County Human Resources, 111 Main Street – Suite G2, Lockport, NY 14094**

DESCRIPTION: For a complete job description and minimum requirements please visit: https://niagaracounty.com/Employment/Job_Specs_for_Civil_Service_Positions.php

This is a higher-level technical position in the department of Social Services. Incumbents in this class participate in the delivery of financial service programs including: Public Assistance, Medical Assistance, Food Stamps, and Special Investigations. In addition, the incumbent is assigned either limited supervisory responsibility or specialized work that requires thorough knowledge of an area such as fraud investigations. The role that this individual assumes depends upon the workload and the organizational structure of the agency. The class differs from that of Social Services Worker by virtue of either limited supervisory responsibility or high level

specialized work, whereas the Social Services Worker performs more routine work. The class differs from that of Principal Social Services Worker by virtue of limited supervisory responsibility, whereas, Principal Social Services Worker functions as the true supervisor of a unit. Work is performed under the general supervision of a higher-level employee with leeway allowed for independent judgment in the performance of work assignments. Limited supervision may be exercised over the work of subordinate employees. Does related work as required.

This position is non-competitive and covered under the HELP Program. Information on the HELP Program can be found here:
https://www.niagaracounty.com/employment/#outer-1641

PROMOTIONAL QUALIFICATIONS: **Two (2) years of permanent competitive class status as a Social Services Worker.**

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Applications, Job Specifications, Job Postings & Exam Announcements can be found here:
https://niagara-portal.mycivilservice.com/

Niagara County policy prohibits discrimination in employment, program activities, contracting, and procurement against any person due to such person's age, marital status, disability, genetic predisposition or carrier status, race, color, creed, sexual orientation, veterans status, national origin, or any other characteristic protected by federal or state law.
Niagara County is an Equal Opportunity Employer
Form Revised 4/4/2023